

**From:** [Maule, Bob](#)  
**To:** [Lane, Ryan](#)  
**Subject:** Fwd: Facial Examiner Workstation Maintenance Quote  
**Date:** Wednesday, June 13, 2018 11:25:51 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[2016 05 17 Facial Examiner Workstation Tacoma 2018.pdf](#)

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----- Original message -----

From: Cindy Feast  
Date: 6/13/18 10:12 AM (GMT-08:00)  
To: "Maule, Bob"  
Subject: FW: Facial Examiner Workstation Maintenance Quote

Hi Bob

This is just a reminder that the maintenance on the facial examiner workstation comes due this month. I have attached the quote as a reference as I said I would in the email below. If the agency is renewing, please advise if it is OK to forward an invoice or if I should wait for a PO.

**Cindy Feast**

Dynamic Imaging Systems, Inc.

Office: (856) 988-1545

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**From:** Cindy Feast  
**Sent:** Friday, August 5, 2016 1:13 PM  
**To:** Maule, Bob  
**Subject:** RE: Facial Examiner Workstation Maintenance Quote

Hi Bob

Tacoma's quote is prorated for 7 months due to the fact that 3 years of coverage was paid for with original order. Year 1 started when the system was installed. Year 1 - 6/1/2015-5/31/2016, Year 2 - 6/1/2016-5/31/2017 and Year 3 - 6/1/2017-5/31/2018. I assumed the agencies fiscal year runs January through December so I prorated 2018 so that the coverage ends on 12/31. The next renewal for 2019 would be 1/1/19 through 12/31/2019 in the amount of 3,113.00. I would send a reminder quote in June of 2018. Does that help clarify your confusion?

Cindy Feast

[cfeast@dynamicimaging.com](mailto:cfeast@dynamicimaging.com)

856-988-1545

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**From:** Maule, Bob [<mailto:BMaule@ci.tacoma.wa.us>]  
**Sent:** Friday, August 5, 2016 12:57 PM  
**To:** Cindy Feast  
**Subject:** RE: Facial Examiner Workstation Maintenance Quote

Thanks, Cindy. Is this an annual quote for maintenance? I a little confused by the date range listed on the quote.

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**From:** Cindy Feast [<mailto:cfeast@dynamicimaging.com>]  
**Sent:** Friday, August 05, 2016 9:20 AM  
**To:** Griffith, Timothy; Maule, Bob  
**Cc:** White, Thomas  
**Subject:** RE: Facial Examiner Workstation Maintenance Quote

Hi Lt. Maule

I am attaching the quote so that you have a copy. Please see the email below that I originally sent to Tim.

Please feel free to contact me if you have any questions.

Cindy Feast

[cfeast@dynamicimaging.com](mailto:cfeast@dynamicimaging.com)

856-988-1545

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**From:** Griffith, Timothy [<mailto:TGriffit@ci.tacoma.wa.us>]  
**Sent:** Friday, August 5, 2016 11:54 AM  
**To:** Cindy Feast; Maule, Bob  
**Cc:** White, Thomas  
**Subject:** Re: Facial Examiner Workstation Maintenance Quote

Thank you, Cindy. I am one of the users of the system and I have no oversight of the financial end. Lieutenant Maule may be a better point of contact and I'm including him in this reply.

Thanks.

Tim

Detective Tim Griffith  
Robbery Unit  
Tacoma Police Department

Sent from my Verizon 4G LTE Smartphone

On Aug 5, 2016 08:47, Cindy Feast <[cfeast@dynamicimaging.com](mailto:cfeast@dynamicimaging.com)> wrote:

Hi Tim

Attached please find the quote for the workstation maintenance. Per Matt Johnson's transition email from 7/8/16, each agency will be responsible for their own support beginning January 1, 2017. Tacoma pre-paid maintenance for 3 years. The renewal for Tacoma comes due in June of 2018. I just wanted to make sure each agency received a quote and have my contact information. If you are not the correct individual to get the quote please provide me with the current contact's name and email address.

Please feel free to contact me if you have any questions on the quote.

Thank you.

Cindy Feast

Maintenance Manager – Customer Care Group

Dynamic Imaging Systems, Inc.

Office: 856-988-1545

Cell: 609-820-0989

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